



AGE Associates, LLC
Training and Consulting

Tolerance of Religion and Culture in the workplace

“Intolerance can be unlearned. Tolerance and mutual respect have to be learned”

(United Nations Information Service 2004)

Training overview

It is becoming increasingly common for staff (outreach or non outreach) to regularly deal with colleagues, clients, suppliers and general public in all walks of life from different cultures and beliefs in their assignments of work. The impact of lack of religion and cultural tolerance has many levels - from an embarrassing moment to a breakdown in inter-company communication to greater customer dissatisfaction.

This conference has been developed for anyone working in a state, local or federal government capacity working with individuals of different beliefs and cultures in the U.S. and in abroad. This training session will detail the basics of culture, religion and tolerance. The session will explain ideologies that create intolerance and ways to overcome these ideologies by using real life examples. The session will refer to the leaders who used non-violent and tolerant methods to convey their message and cause.

The goal of the training is to heighten the awareness of social service employees both government and private - of any rank or level – that work with individuals of different faith and cultures. By attending this session, you will be privy to a great deal of information that will help you better work with these communities. Whether you are working with them in the U.S., or abroad, you will find this session very informative.

In this session YOU WILL

- Define basics of religion and culture.
- Discuss common features of religion and culture and how the features influence in our life and work
- Learn ideological differences of hatred groups and how they are formed
- Explore declaration of principles on tolerance
- Understand reasons of intolerance and how it can be transformed into tolerance.
- Learn how to balance principles and tolerance (recommendations)
- Explore how to approach and effectively communicate and work with individuals of different beliefs and cultures
- Explore the history of three great leaders who were known to have applied tolerance and non-violent methods.
- Explore important issues for healthcare professionals, law enforcement officers, attorneys and social workers when working with individuals from different beliefs and cultures.
- Getting answers for all your questions about religion, culture and tolerance in the work place.

Who Should Attend?

The training will benefit anyone interested in learning: more about religions and culture and principles of tolerance. It is highly recommended to those who work with individuals of different religion and culture including social workers, law enforcement officers, attorneys, healthcare professionals, media staff and psychologists.

About the Speaker

Abdi Elmi is founder and director of AGE Associates, a multi-ethnic training and consulting organization. AGE Associates provides diversity training and consulting to various organizations in health and Human services, law enforcement, public schools and other social services. He lived and extensively traveled to the Middle East and many African countries. His areas of expertise are diversity trainings, culture and competence, exploring Islamic and Muslim cultures, exploring African cultures and evaluation of translation/interpreting in Arabic and Somali. Mr. Elmi has got a Masters degree in Health and Human Services Administration and speaks fluent English, Arabic, and Somali. He can be reached at director@ageassociate.com

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